

July 16, 2021

Dear residents, families, and resident representatives,

There are no confirmed or suspected cases of COVID-19 in the Albert J. Hofstede care center.

Since April of this year, we have not experienced an outbreak of COVID-19. Contributing to our success is our high staff vaccination rate of 82% and our high resident vaccination rate of 93%. Another critical component to that success is our visitors complying with Catholic Eldercare's core principles of infection prevention. Thank you for that!

Here's a reminder to keep us successful at mitigating an outbreak:

Indoor Visits:

- Visits take place in the resident's room or outdoors on The Green if the resident chooses. Visitors are expected to pull the curtain closed upon entering a semiprivate room to keep your loved one's roommate safe.
- The atrium courtyard is not an approved outdoor visit location.
- If you require assistance or have questions while in the room during your visit, please turn on the resident's call light or go to the nurse's station.
- Visitors must wear a mask when moving about the building. Fully vaccinated visitors may visit with fully vaccinated residents in their room without masking or social distancing.
- When visiting a resident who is unvaccinated both the resident and visitor must remain masked and maintain 6 ft. of social distance during the visit.
- Visiting hours are 8 a.m. to 7 p.m. daily. If visiting outside of these times, contact the nurse manager or nursing supervisor.
- Movement of individuals in our buildings remains limited. For example, visitors are to proceed directly to a resident's room and not visit with other residents along the way. Visitors cannot visit in the chapel, hallways or the building common spaces which include the atrium courtyard, TCU café, café on the floors themselves, tv lounges, or dining rooms. Visits can only take place in the resident room or outside the building (excluding the atrium courtyard).
- There should be no more than 2 visitors and a small child visiting at a time.
- Visitors are not able to join the resident in the dining room during mealtime.
- Visitors are not able to join activities for example, bingo, music, entertainment, spiritual services.

Continued next page



Page two

Outdoor visits:

- Due to the decreased risk of COVID-19 transmission during outdoor visits, fully vaccinated residents and visitors may remove their mask when visiting outside (excluding the atrium courtyard).

Please remember if we have one employee or resident test positive for COVID-19, as per state and federal guidelines, we will need to immediately suspend indoor visits until the first round of outbreak testing requirements is completed. Check the hotline and/or observe signage at the 817 entrance. We strive to provide as much notice as we can.

Lastly, a reminder that residents will not be billed privately for COVID -19 testing. Resident's Insurance will be billed for COVID-9 testing as the insurance companies are obligated to pay. You may receive an explanation of medical benefits form (EOB) from insurance however, not a bill.

We will continue to provide communications periodically as needed. If you would like to view the resident activity calendars, they are posted to our web site under News/Events. Check the hotline daily for immediate outbreak information at 612-362 -2411.

Blessing on your day,



Marie Barta

Director of Operations, Skilled Services